

JLL Property Triathlon 2019
Withdrawals and Refunds Policy

We have a withdrawals policy which allows us and you to be as flexible with your event entry as possible, without it affecting the event setup process and the benefit your entry fee has on our charity partner, Crisis.

Changes to your own registration and transfers between people

- Team members can edit their registration details by logging into their "My Events" account.
- Changes can be made up until the deadline of 9.00 am on Wednesday 5 June 2019.
- Any changes made after this will incur a £10 admin fee per change.
- Unfortunately, we are unable to accept any changes after 9.00 am Wednesday 19 June 2019

Please note: if you select to transfer your entry to another person, they will receive an email to accept the transfer. The new participant needs to complete the registration process, including payment. This payment will also include any price increases to event entry. Once this has been completed, the original participant will receive the refund.

Please note: if you select to transfer your entry to a different category, and the new category is a higher price you will be required to pay the difference. If you are changing to a category that is a lower price you will not receive a refund of this difference.

Withdrawals and refunds

As your entry payment goes directly to our charity, Crisis, we cannot provide refunds, including administration fees, for any reason following the acceptance of your application.