

JLL Property Triathlon - Friday 28 June 2019 - FAQs

CAN I STILL REGISTER?

Registration has now closed however changes to existing registrations can still be made until 9.00 am Wednesday 19 June. Please note entries are not allowed on the day.

I'M REGISTERED BUT CAN NO LONGER MAKE IT, CAN I DEFER / GET A REFUND?

No, all the funds from ticket sales go directly to our charity partner, Crisis.

WHAT DO I NEED TO BRING ON THE DAY?

- ID for registration
- Bike – there will be a service for bike repairs in the main village
- Helmet – these are compulsory and must be worn on the day
- Tri suit (if wearing)
- Wet suit (if wearing) – if you are hiring a wet suit for the day you will be able to collect this from the Zone3 pop up tent in the event village
- 1 bag that can be left in transition – we recommend this to contain a change of clothes, mobile phone and small amount of money
- Water bottle – you will be able to re-fill this in the event village. **Please try and avoid single-use plastic bottles!**
- Sun cream and hat
- Goggles if swimming

CAN I CHANGE MY WAVE TIME / TEAM NAME ETC?

Changes can still be made until 9.00 am Wednesday 19 June by emailing propertytriathlon@eu.jll.com. **You can change your wave time, subject to space, but you won't be eligible for prizes.** Please note entries are not allowed on the day.

CAN WE HIRE A CORPORATE TENT?

Unfortunately, all tents have now been allocated.

WHERE CAN I HIRE EQUIPMENT FROM?

Wet suits

Wet suit hire is available until Friday 14 June at 9.00 am and can be hired by logging into your Active Account – go to link [here](#) – you set up when registering. You can then click on “purchase merchandise” to hire your wetsuit. You can pick them up at the Zone3 pop up on the day in the event village.

Are wet suits compulsory?

Wet suits are optional if the water temperature is between 14-20C. If the water temperature is below 14C, wet suits are compulsory, if they are above 20C they are banned.

We will notify you on the morning of the event if any of this needs to be enforced. Please come prepared for both eventualities if this is looking uncertain.

Bike hire

- **Bike hire is available until Thursday 20 June at 9.00 am from British Bike Hire** – go to link [here](#).
- They can be collected on the day from the British Bike Hire tent next to the registration tent.

WHEN I ARRIVE AT DORNEY LAKE, WHERE DO I GO TO REGISTER?

- First, aim to arrive 1 hour before the start of your race.
- **Registration opens at 6.30 am on Friday 28 June.**
- Registration for the triathlon, duathlon and relays is in the registration tent at the end of the mound (see site map) . This is the first tent you come across when you walk from the car park and is approximately a 5-minute walk from the start line.
- Registration for the Property Swim is at the far end of the lake.
- At both registration points you will pick up your registration pack containing:
 - a) your race number (2 numbers if you are in the relay)
 - b) 2 x race stickers (1 for your helmet and 1 for your bike)
 - c) swim cap*, and
 - d) timing chip**

* You must wear the swim cap provided as the colour denotes your start wave

** Your timing chip should be on your left ankle for the whole of the race

WAVE TIMES

You can access transition from 7.00 am if you are in waves 1-17 and 1.00 pm if you are in waves 18-21.

Please be at the start 15 minutes before your race time where there will also be a short briefing.

Wave	Time	Race Category
1	08.00 am	Duathlon
2	08.00 am	Swim (surnames A-K)
3	08.05 am	Swim (surnames L-Z)
4	09.00 am	Men 55+
5	09.20 am	Female U35
6	09.40 am	Female 35 plus & Female Relay Teams
7	10.00 am	Men 50-54
8	10.20 am	Men 45-49
9	10.45 am	Men 42-44
10	11.10 am	Male Relay Teams; Team names A-G
11	11.35 am	Men 40-41
12	12.00 pm	Fancy Dress Wave
13	12.25 pm	Mixed Relay Team; Team names A-J
14	12.50 pm	Men 38-39
15	13.15 pm	Mixed Relay Team; Team names K-Z
16	13.40 pm	Men 35-37

17	14.05 pm	Male Relay Teams; Team names H-Z
18	14.30 pm	Men 32-34
19	14.55 pm	Men 30-31
20	15.20 pm	Men 28-29
21	15.45 pm	Men Under 28

START LOCATIONS

For **Property Swim participants** your start line is at the far end of the lake furthest from the boat house.

For **Duathletes** your start is at the JLL Finish Gantry in the centre of the event village.

For **Triathletes** your start is located at the Zone3 branded 'Swim-in' section, on the far side of Transition.

KEY INFORMATION

PUBLIC WCS AND FACILITIES

Male and female WCs are located near the transition area. Changing and showering facilities for all competitors are available in the Boat House. For those taking part in the Property Swim changing facilities are available at the top end of the lake near the swim registration.

REFRESHMENTS

Breakfast

The upstairs Lake View Room Café will be open from 7.30 am to 10.30 am serving breakfast rolls, yoghurts, pastries and hot drinks, etc.

Lunch etc

Then the BBQ (The Burger Shack) and The Spice Shack along with an outside bar will begin serving from 10.30 am until 7.00 pm and will be located next to the rowing centre. There are other catering facilities spread across the tented village including Oatopia, Mr Brightside coffee van, ice cream vans and The Mobile Catering Co.

The venue does not allow personal gazebos or barbecues. Please ensure you dispose of all your rubbish in the bins provided across the event site.

RECYCLING

There will be waste, recycling and compost bins throughout the site. **Please ensure you use these appropriately in an effort to reduce waste!**

CHANGES TO ENTRY / WAVE TIMES

You are able to make changes such as participant swaps and wave times up until 9.00 am Wednesday 19 June.

Participant changes can be made on your Active Platform that you set up when you registered and wave changes by emailing propertytriathlon@eu.jll.com.

Changes cannot be made after 9.00 am Wednesday 19 June as the data needs to be finalised in time for the event. Thank you for your understanding!

BAG DROP

Due to the number of people taking part there is not a bag drop facility at this event. Baggage drop will only be available for those doing the Property Swim at 8.00 am. If you dropped a bag off at this bag drop you will be able to collect it from upstairs in the Boat House after finishing your swim.

We strongly recommend that those not taking part in the Property Swim leave bags with your relatives / friends or in your car. We advise however that you have on your person clothing for after the race, a mobile phone and a little money.

HOW DO I FIND OUT MY TIME / RESULTS?

The mobile phone number you entered when signing up to the event will get a text message with your finish time after you cross the finish line and results are available live from www.propertytriathlon.com/uksouth-dorney/results. You can also view them in the event app.

WHERE IS PRIZE GIVING?

The prize giving ceremonies take place from the large podium in the event village. There are several prize giving ceremonies throughout the day once certain races and age categories have been completed.

Listen out for announcements about these during the event; full details are available on the app and displayed on the information boards next to the podium, the helpdesk and by the registration tent.

IS THERE AN OFFICIAL PHOTOGRAPHER?

Our photography partner AWOL will be there during the day taking snaps of all the participants. You are able to pre-order your photo bundle for £15 before the event or £30 after the event [here](#).

HOW DO I GET TO DORNEY LAKE?

By Road

- Exit at Junction 7 follow slip road to roundabout
- Turn left onto A4 towards Maidenhead
- After traffic lights turn left at roundabout onto B3026, signposted for Dorney and Eton
- On sharp left-hand bend, turn right, signposted Dorney Reach
- After 400m enter Dorney Lake, Eton College Rowing Centre through large white double gates
- Follow perimeter road to left of lake and following sign posts to the car park

By Train

- Main stations for Dorney Lake are Slough and Windsor & Eton Riverside.
- It is also near Burnham, Taplow and Maidenhead stations.

Car Parking

- Car parking will be clearly signposted.
- The swim car park is next to the swim registration at the far end of the lake closest to the entrance to Dorney
- The main car park is half way down the side of the lake in a large grass area

I'M DOING THE PROPERTY SWIM: DO I HAVE TO GO BACK TO THE START TO PICK UP MY THINGS?

No, we will transport your kit from the start to the finish for you and your kit can be picked up from the boathouse.

CAN I BRING MY OWN TENT OR GAZEBO?

Unfortunately, due to limited space we do not allow tents or gazebos to be brought onto the site.

CAN I BRING MY DOG?

Yes, it is a dog friendly venue, but please be reminded that you are responsible at all times.

WHERE DO I STAND IF I'M DOING THE BIKE OR RUN LEG OF THE RELAY?

Stand by where the bike is racked and pass the chip from person to person like handing a baton in a relay.

WHERE DO I PUT MY BIKE IN TRANSITION?

Ask the team in transition if you are unsure. For the majority of triathletes, you rack your bike on your corresponding race number that is on the poles.

If you're doing the Duathlon there is a separate duathlon transition area where you can rack anywhere within that. The final four start waves of the triathlon will also have to rack in the Duathlon racking area only from 1.00 pm (they will be told this at registration).

IS THERE SHADE ALONG THE COURSE?

There is no shade along the course itself, so we recommend bringing hats, plenty of sun cream and an umbrella with you if the weather is looking like it will be hot.

WHERE CAN I MEET MY FAMILY?

An agreed meeting point in the event village would be best. Please arrange to meet your friends, family and colleagues at an obvious spot or landmark (eg XX corporate tent, 'the big results screen') as it will be difficult to find people in the crowd. You will not be able to meet up in the finish area.

WHERE IS THE BEST PLACE TO WATCH?

Either side of the finish in the event village, or from the viewing gallery at the club house. Spectators will be unable to access much of the bike course other than that which passes the event village area. The grass area from the registration tent towards the event village offers views of all three triathlon disciplines.

WHERE CAN I GET MEDICAL ASSISTANCE?

The **British Red Cross** are on hand and are located between the event village and club house. There will also be staff at the finish line.

I HAVE A QUESTION / FEEDBACK / WANT TO GET IN TOUCH WITH THE ORGANISERS. HOW DO I DO THAT?

Please email propertytriathlon@eu.jll.com.