

JLL Property Triathlon 2021 Withdrawals and Refunds Policy

We have a withdrawals policy which allows us and you to be as flexible with your event entry as possible, without it affecting the event setup process and the benefit your entry fee has on our charity partner, Crisis.

Changes to your own registration and transfers between people

- Participants can edit their registration details or transfer their place to another person free of charge by logging into their "My Events" account.
- **Changes and transfers between participants can be made up until the deadline of 9.00 am on Friday 23 July 2021.**
- **Unfortunately, we are unable to accept any changes after this time.**

Please note: if you select to transfer your entry to another person, they will receive an email to accept the transfer. The new participant needs to complete the registration process, including payment. This payment will also include any price increases to event entry. Once this has been completed, the original participant will receive the refund.

Withdrawals and refunds

As your entry payment goes directly to our charity, Crisis, we cannot provide refunds, including administration fees, for any reason following the acceptance of your application.